

# ALABAMA DEPARTMENT OF LABOR



## BENEFIT PAYMENT METHOD SELECTION FOR EMPLOYER-FILED CLAIMS

Your employer has elected to file an Unemployment Claim for you due to a temporary lack of work. ***Your employer-filed claim is incomplete until you follow the directions below to select your payment option (Direct Deposit or the AL Vantage Card). You must take action before your claim is processed.***

### Completing your Employer-filed Claim:

To choose how to receive your benefits, ***you must call 800-499-2035*** and complete the automated selection process. ***Although your employer has filed a claim for you, the claim is incomplete, and will not be processed until you make a selection of your payment option (Direct Deposit or the AL Vantage Card) through this automated phone process.***

If you plan to select direct deposit, please have your account information available when you call.

### Your Payment Method Options:

You will use the automated phone system to choose from the following: **direct deposit** into your checking or savings account, or the **AL Vantage Prepaid Benefits Card**. The prepaid benefits card will take an additional 5-7 days to be delivered to you after your first payment is issued, and there are fees that may be associated with certain activities. **If you select the AL Vantage Prepaid Benefits Card, please make sure that your employer has your current mailing address.**

***If you have a checking or savings account, direct deposit is recommended.***

For additional information about direct deposit, you may access the Direct Deposit Fact Sheet online at [https://labor.alabama.gov/docs/forms/uc\\_dd-2.pdf](https://labor.alabama.gov/docs/forms/uc_dd-2.pdf).

For additional information about the AL Vantage Prepaid Benefits Card, visit the AL Vantage information page online at <https://labor.alabama.gov/uc/benefitscard.aspx>.

### Updating your Payment Method:

If you need to update your payment method, including your direct deposit information, ***during the time your employer is filing your claim***, you will need to use the automated system at 800-499-2035.

If you need to update your payment method and mailing address, ***and you have filed your own Unemployment Claim***, you will need to contact the claimant inquiry line at 800-361-4524.