480-5-5-.29 MEDICAL CASE MANAGEMENT.

(1) Medical case management determination shall be the responsibility of the employer/agent unless delegated. This service may be performed in conjunction with utilization management; however, it is differentiated by its designation to promote optimal recovery and physical rehabilitation by professional involvement in the physical rehabilitation process.

(2) Since medical case management is an integral component of a utilization management program, it shall, at the discretion of the employer/agent, be used as a component in the physical rehabilitation of the injured worker. The overall goal of medical case management is to facilitate the organizing and sequencing of appropriate health care services. This shall be done in the most cost effective manner without compromising quality of care in order to promote optimal outcomes for all parties involved.

(3) The employer/agent is the responsible party for determining the necessity of medical case management.

(4) Individuals or entities performing medical case management shall comply with the most current standards adopted by the National Association of Rehabilitation Professionals in the Private Sector (NARPPS), professional performance criteria for medical case management, which pertains to workers' compensation cases or other nationally recognized medical case management standards.

(5) The dispute resolution process shall be in accordance with Rule 480-5-5-.23.

Author: Workers' Compensation Division
Statutory Authority: Code of Alabama, 1975, §25-5-293
History: Effective September 12, 1996